



**NUMBER:** 08-018-10

**GROUP:** Electrical

**DATE:** July 9, 2010

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**SUBJECT:**

Left Turn Signal on Trailer may be Inoperative

**OVERVIEW:**

This Bulletin involves cleaning out excessive silicone from the Seven Way Trailer Tow Connector, terminal #1.

**MODELS:**

2010	(DJ)	Ram Truck (2500 Pick Up)
2009-2010	(DS)	Ram Truck (1500)
2011	(WD)	Durango
2010-2011	(WK)	Grand Cherokee
2010	(XK)	Commander

**SYMPTOM/CONDITION:**

When verifying trailer turn signal function prior to towing a trailer. The customer may experience a non functional left trailer left turn signal .

**DIAGNOSIS:**

Customer may come in with the above condition. Check connector terminal number one. If there is silicone in the connector follow the repair procedure.

**REPAIR PROCEDURE:**

1. In the seven way trailer tow connector locate terminal number one. Refer to the detailed drawing of the connector available in DealerConnect> TechConnect under Wiring> Trailer Tow> Component End Views> Wiring Trailer Tow 7 way> Pin one is in the upper left .
2. Using a suitable tool, such as a straight blade Exacto knife, scrape the silicone off the outside of the #1, Left terminal.
3. Test and return vehicle to customer



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**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Amount</b>
08-90-77-90	Remove Silicone from Connector (C)	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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