

NUMBER: 08-019-08

GROUP: Electrical

DATE: May 6, 2008

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THE StarSCAN® FLASH FILES FOR THIS BULLETIN MUST BE RETRIEVED FROM THE INTERNET.

StarSCAN® SOFTWARE LEVEL MUST BE AT RELEASE 8.04 OR HIGHER FOR THIS BULLETIN.

StarMOBILE STANDALONE MODE OR StarMOBILE DESKTOP CLIENT MAY ALSO BE USED TO PERFORM THIS PROCEDURE.

SUBJECT:

Flash: Radio - CD Loses Last Played Track After A Ignition Switch Cycle

OVERVIEW:

This bulletin involves selectively erasing and reprogramming the Radio with new software.

MODELS:

2008	(HB)	Durango
2008	(HG)	Aspen
2008	(JK)	Wrangler
2008	(JS)	Sebring/Avenger
2008	(RT)	Caravan/Town & Country
2008	(KA)	Nitro
2008	(KK)	Liberty
2008	(LX)	300/Magnum/Charger
2008	(ND)	Dakota
2008	(WK)	Grand Cherokee
2008	(XK)	Commander

NOTE: This bulletin applies to the above listed vehicles equipped with a AM/FM CD MP3 Radio (sales code RES) built before the following dates:

- HB/HG > August 16, 2007 (MDH 0816XX)
- JK >>>> August 13, 2007 (MDH 0813XX)
- JS >>>> September 12, 2007 (MDH 0912XX)
- KA >>>> August 14, 2007 (MDH 0814XX)

- KK >>>> August 14, 2007 (MDH 0814XX)
- LX >>>> August 16, 2007 (MDH 0816XX)
- ND >>>> August 27, 2007 (MDH 0827XX)
- WK/XK >>>> August 16, 2007 (MDH 0816XX)
- RT >>>> September 21, 2007 (MDH 0921XX)

SYMPTOM/CONDITION:

This occurs when the radio is playing a CD and the ignition switch is turned off. When the ignition switch is turned back on, the selected track returns to the first track. This condition is corrected by the modified software allowing the radio to store last track position.

DIAGNOSIS:

Using a Scan Tool (StarSCAN®) with TechCONNECT and the appropriate Diagnostic Procedures, verify all radio systems are functioning as designed. If DTC's are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the Symptom/Condition and there are no other Radio issues, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT REQUIRED:

NPN	Battery Charger
CH9401	StarSCAN® Tool
CH9404D	StarSCAN® Vehicle Cable
CH9409	StarSCAN® Documentation Kit
CH9410	StarSCAN® Ethernet Cable, 12 ft.
CH9412	StarSCAN® Software Update Device Kit
	TechCONNECT PC or equivalent

REPAIR PROCEDURE - USING THE INTERNET TO RETRIEVE THE FLASH FILE:

NOTE: The StarMOBILE™ in standalone mode can be used for the flash.

NOTE: Before performing this Repair Procedure, the operating software in the StarSCAN®; must be programmed with software release level 8.04 or higher. The software release level is visible in the blue header at the top of the StarSCAN® screen.

NOTE: The StarSCAN® diagnostic scan tool fully supports Internet connectivity. However, to take advantage of this feature you must first configure the StarSCAN® for your dealership's network. Make sure the StarSCAN® is configured to the dealership's network before proceeding. For instruction on setting up your StarSCAN® for the dealer's network refer to either: "DealerCONNECT > Service > StarSCAN and StarMOBILE tools > Online Documentation", or refer to the StarSCAN® Quick Start Networking Guide. The StarSCAN® Quick Start Networking Guide is also available on the www.dcctools.com website under the "Download Center".

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Install a battery charger and verify that the charging rate provides approximately 13.5 volts. Set the battery charger to continuous charge. Do not allow the charger to time out during the flash process. Remove the charger from the battery when the flash process is complete.
2. Connect the CH9410 StarSCAN® ethernet cable to the StarSCAN® and the dealer's network drop.
3. Connect the CH9404D StarSCAN® vehicle cable to the StarSCAN® and the vehicle data link connector (DLC).
4. Power ON the StarSCAN®.
5. Turn the ignition key to the run position.
6. Select "ECU View"
7. Touch the screen to highlight the Radio in the list of modules.
8. Select "More Options"
9. Select "ECU Flash".
10. Record the "Part Number", displayed on the "Flash Radio" screen, for later reference.
11. Select "Browse for New File". Follow the on screen instructions.
12. Highlight the listed Radio calibration.
13. Select "Download to Scantool".
14. Select "Close" after the download is complete, then select "Back".
15. Select "Update Controller". Follow the on screen instructions.
16. When the Radio update is complete, select "OK". update is complete, select "OK".
17. Verify that the part number changed at the top of the "Flash Radio" screen.

NOTE: Due to the Radio programming procedure, a DTC may be set in other modules (TCM, BCM, SKREEM, etc.) within the vehicle, if so equipped. Some DTC's may cause the MIL to illuminate. From the "Home" screen select "System View". Then select "All DTCs". Press "Clear All Stored DTCs" if there are any DTCs shown on the list.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
18-60-02-15	Flash Reprogram - Radio (B)	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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