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**GROUP:** Electrical

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**SUBJECT:**

DVD Software Update MYGIG Radio For Many Radio Improvements

**OVERVIEW:**

This bulletin involves updating the software for the MYGIG radio with the MYGIG radio software update DVD.

**MODELS:**

|                        |      |   |
|------------------------|------|---|
| 2007 - <b>**2008**</b> | (JS) | Sebring/Avenger   |
| 2007 - <b>**2008**</b> | (KA) | Nitro   |
| 2007 - <b>**2008**</b> | (JK) | Wrangler  |
| <b>**2008</b>          | (HB) | Durango <b>**</b>   |
| <b>**2008</b>          | (HG) | Aspen <b>**</b>   |
| <b>**2008</b>          | (LE) | 300C/300C Touring (International Markets) <b>**</b>                                   |
| <b>**2008</b>          | (LX) | 300/Magnum/Charger <b>**</b>  |
| <b>**2008</b>          | (MK) | Compass/Patriot <b>**</b>   |
| <b>**2008</b>          | (ND) | Dakota <b>**</b>  |
| <b>**2008</b>          | (RT) | Town & Country/Grand Caravan/Grand Voyager (U.S. and International Markets) <b>**</b> |
| <b>**2008</b>          | (WH) | Grand Cherokee (International Markets) <b>**</b>                                      |
| <b>**2008</b>          | (WK) | Grand Cherokee <b>**</b>  |
| <b>**2008</b>          | (XH) | Commander (International Markets) <b>**</b>   |
| <b>**2008</b>          | (XK) | Commander <b>**</b>   |

**NOTE: This bulletin applies to the above listed vehicles equipped with a MYGIG radio (sales code RER, **\*\*REP\*\*** or REW) built before October 30, 2007 (MDH 1030XX).**



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**SYMPTOM/CONDITION:**

Vehicle operator may experience any of the following conditions:

- Radio displays "Module Failure".
- Radio is stuck in "Demo Mode".
- Disc stuck in radio.
- Unable to change language.
- \*\* Driver Speaker permanently muted after Adaptive Cruise Control Warning\*\*
- \*\*Guidance prompt does not remain in same state after key cycle (ON/OFF)\*\*
- \*\*Acceptance Screen never times out\*\*
- \*\*iPhone cannot connect \*\*
- \*\*Preset stations do not recognize driver 1 or driver 2 memory recalls \*\*
- \*\*Steering wheel radio switches not functional for volume control\*\*
- \*\*Displays hard to read when the radio is manually set to dim level #1 \*\*

**DIAGNOSIS:**

If the vehicle exhibits any of the above symptoms, perform the Repair Procedure.

**PARTS REQUIRED:**

| Qty. | Part No.   | Description                                       |
|------|------------|---|
| **1  | 68043349AB | <b>RER/REW</b> MYGIG Radio Software Update Disc** |
| **1  | 68044754AA | <b>REP</b> MYGIG Radio Software Update Disc**     |

**REPAIR PROCEDURE:**

1. Turn ignition to ACC. position.
2. Turn radio ON.
3. Insert software update DVD into radio.
4. Radio will read the disc and prompt user to perform software update.

**NOTE: Radio may take 1 - 2 minutes to prompt for software update.**

**NOTE: In the following step there are 2 portions to the software update. Radio will reset before and after each portion.**

5. If radio software is older than the update DVD software, i.e.; "Update from 8.044 to 9.041", select "Yes".

**NOTE: Once software update has begun, do not power off vehicle and do NOT touch the radio.**

6. Once software update is complete, radio will return to the normal user screen. Wait for radio to re-read DVD and prompts user to update software again. Software levels shown should now be identical, i.e.; Update from 9.041 to 9.041". Select "No" to return to user screen.
7. Eject software update DVD.
8. \*\*Turn ignition key off and wait 1 minute (allow CAN bus to go to sleep). \*\*
9. \*\*Turn ignition key to RUN. \*\*
10. \*\* Select "Menu" on radio.\*\*
11. \*\*Select "System Setup" on the display.\*\*
12. \*\*Select "System Information" on the display.\*\*
13. \*\*Confirm software display shows version "9.561 for RER/REW or 9.112 for REP" sales codes.\*\*

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

| Labor Operation No: | Description                     | Amount   |
|---------------------|---------------------------------|----------|
| 08-60-02-92         | Update Software MYGIG Radio (B) | 0.5 Hrs. |

**FAILURE CODE:**

|    |                |
|----|----------------|
| ZZ | Service Action |
|----|----------------|