



**NUMBER:** 23-015-06

**GROUP:** Body

**DATE:** March 09, 2006

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**SUBJECT:**

White Color Water Mark-Like Discoloration On Cloth Seat Surfaces

**OVERVIEW:**

This bulletin involves cleaning the cloth seat surfaces.

**MODELS:**

2002 - 2006	(KJ)	Liberty / Cherokee
2005 - 2006	(WK/WH)	Grand Cherokee
2006	(XK/XH)	Commander

**SYMPTOM/CONDITION:**

The customer may notice a white color streaking or discoloration on the cloth surface of a seat. The streaking may have a water mark-like residue appearance. The discoloration on the seat cloth surface may occur after the cloth fabric becomes wet and starts to dry.

The cloth surface discoloration is due to an inert residue material (white in color) that has migrated to the top surface of the cloth seat fabric. The water mark-like residue ring is the loose residue material puddling and then collecting together as the cloth seat material dries.

**DIAGNOSIS:**

If the customer experiences the above condition perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
(AR)	NPN	Dish Water Detergent

**SPECIAL TOOLS/EQUIPMENT REQUIRED:**

	Clean Sponge
	Soft Clean Brush
	Wet / Dry Shop Vacuum



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**REPAIR PROCEDURE:**

Perform this repair to all cloth seat surfaces in the vehicle.

**NOTE: Do not replace cloth seat covers for this condition.**

1. Vacuum the cloth seat fabric.
2. Mix a solution of dish water detergent and WARM water. Do not use hot or cold water.
3. With a clean sponge, wet the vehicle cloth seat fabric. Dampen the cloth seat fabric. Do not allow to cloth seat fabric to become soaking wet or too dry.
4. With a soft brush, agitate the soap solution and the loose residue material. The intent is to mix and suspend the loose residue material into the soap solution.
5. With COOL water, rinse the cloth seat fabric to remove the soap and residue solution.
6. With a shop vacuum, vacuum the cloth seat fabric of any excess moisture.
7. Repeat the cool water rinse and vacuum.
8. Allow the cloth seat fabric to dry.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-99-20-90	Clean All Cloth Seat Surfaces	0.8 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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