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GROUP: Body

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SUBJECT:

Cracked Windshield

MODELS:

2006 - 2007	(CS)	Pacifica
2006 - 2007	(DC)	Ram Cab & Chassis
2006 - 2007	(DR/DH/D1)	Ram Truck
2006 - 2007	(HB)	Durango
2007	(HG)	Aspen
2006	(TJ)	Wrangler/Wrangler Unlimited
2007	(JK)	Wrangler/Wrangler Unlimited
2006	(JR)	Sebring Convertible/Sebring Sedan/Stratus Sedan
2007	(JS)	Sebring
2007	(KA)	Nitro
2006 - 2007	(KJ)	Liberty/Cherokee
2006 - 2007	(LE)	300C/300C Touring (International Market)
2006 - 2007	(LX)	300/Magnum/Charger
2007	(MK49)	Compass
2006 - 2007	(ND)	Dakota
2007	(PM)	Caliber
2006 - 2007	(PT)	Chrysler PT Cruiser
2006 - 2007	(RS)	Town & Country/Caravan
2006 - 2007	(RG)	Chrysler Voyager (International Market)
2006 - 2007	(WK)	Grand Cherokee
2006 - 2007	(WH)	Grand Cherokee (International Market)
2006 - 2007	(XK/XH)	Commander
2006	(ZB)	Viper
2006 - 2007	(ZH)	Crossfire



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DISCUSSION:

Windshield cracks caused by an impact from a foreign object; (i.e. stone) are often difficult to identify. The following assessment should be used to verify the presence of an impact chip on the crack.

If no obvious impact chip is present, run a ball point pen along the crack and feel for a slight drop or pit in the glass. If a slight drop or pit in the glass is present, this indicates a small impact caused the crack. If the molding contains a witness mark or dent from an impact, inspect under the molding for an impact chip in the same manner.

POLICY:

Cracks caused by an impact are not warrantable.