



NUMBER: 24-002-07

GROUP: Heating & A/C

DATE: April 14, 2007

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SUBJECT:

Warm Air From Instrument Panel Outlets When Cold Air Is Selected

OVERVIEW:

This bulletin involves replacing the heater A/C housing assembly.

MODELS:

2007	(WK)	Grand Cherokee
2007	(WH)	Grand Cherokee (International Markets)
2007	(XK)	Commander
2007	(XH)	Commander (International Markets)

NOTE: This bulletin applies to vehicles equipped with manual Heater A/C built between November 29, 2005 and January 15, 2007 (MDH - 0929XX and 0115XX)

SYMPTOM/CONDITION:

Manual heater A/C system will not distribute cold air when control head temperature knob is rotated from full hot to full cold position with blower on high and in panel mode.

DIAGNOSIS:

If a customer indicates that the condition is present, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68020233AA	Heater A/C Housing - Left Hand Drive
1	68020226AA	Heater A/C Housing - Right Hand Drive

REPAIR PROCEDURE:

Using the procedures outlined in the Service Information on TechCONNECT, Section 24, remove the heater A/C housing assembly and install the revised assembly listed in the Parts required Section.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
24-65-31-98	Install revised heater, air conditioning housing - WK/WH (B)	3.6 Hrs.
24-65-31-97	Install revised heater, air conditioning housing - XK/XH (B)	4.1 Hrs.

FAILURE CODE:

ZZ	Service Action
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