

July 26, 2006

TO: ALL JEEP DEALERS

FROM: GLOBAL SERVICE

SUBJECT: RAPID RESPONSE TRANSMITTAL SERVICE ACTION #06-027
Windshield Header Buzz Or Humming Sound

INVOLVED VEHICLES: 2006 (XK) Commander / WK SRT8

NOTE: The VIN List is available on DealerCONNECT for all affected dealers. The VIN List has been inserted in the Service Tab under Rapid Response Transmittals. The dealers receiving the Rapid Response Transmittal Service Action are the "Ship To" dealers and the VIN's listed are specific to their dealership.

NOTE: This should be a top priority and be completed prior to sale to avoid suspect vehicles being delivered to customers.

DISCUSSION:

A number of vehicles have been shipped to dealers with a windshield header molding that may cause a buzz or humming sound when the vehicle is driven at speeds above 45 mph (72 kph). When air passes over top of the tail section of the molding it may vibrate creating a buzz or humming sound. The sound is more likely to occur in warmer ambient temperatures when the molding material is more flexible.

PARTS REQUIRED:

1 04467708 Sealer, Silicone Windshield and Glass (will service multiple vehicles)

REPAIR PROCEDURE:

1. Use a trim stick to hold the tail section of the windshield molding away from the roof panel and use an alcohol wipe to clean all the way across the vehicle between the molding and roof panel.
2. Use a trim stick to hold the tail section of the windshield molding away from the roof panel and apply MOPAR Silicone Windshield and Glass Sealer, p/n 04467708, in the joint between molding and the roof panel.
3. If sealer squeeze out occurs, immediately wipe off the excess with a clean paper towel.

TIME ALLOWANCE:

Labor Operation No:
23-50-25-93 Seal Windshield Header Molding 0.2 Hrs.

FAILURE CODE: ZZ - Service Action

If you have any questions, contact your Business Center.